



March 16, 2026



Dear Lockheed Martin RMS Supplier,

Please review the following information regarding SARP, a new process to manage cost recoveries that will launch in 2Q26.

What is SARP?

- The RMS Supplier Accountability and Recovery Program (SARP) drives supplier accountability for quality defects by recovering the administrative, scrap, rework, and repair costs impacting RMS programs.
- Suppliers will manage, review, and respond to recovery cases through the **Recovery Reversals Management tool** in EIH (External Integration Hub). (This tool replaces the debit reversal process using 342-7 form for Sikorsky suppliers)
- The **Recovery Reversals Management tool** is the supplier interface that provides visibility to recovery actions and a structured process to submit supporting information for potential recovery reversal.
- Deployment is planned through a phased rollout with supplier access to the **Recovery Reversals Management tool** starting in Q2 2026.
- Prior to activation, RMS will provide access instructions, process guidance, and training materials. Suppliers should ensure Exostar points of contact are current to enable timely notifications and access.

Why is Lockheed Martin Implementing SARP?

- SARP establishes a consistent, transparent approach for supplier recovery and reversal management across RMS programs.
- Suppliers have visibility to SARP recovery actions and a formal mechanism to submit data for review and resolution.
- SARP improves efficiency and cycle time in recovery review and dispute resolution processes.
- Quality performance is strengthened through enhanced supplier focus on defects and fair and objective evaluation of recovery actions.

Supplier Value Proposition Under SARP

- Direct visibility into recovery actions and status through a single RMS interface.
- Standardized, transparent process to submit evidence and request recovery reversal.
- Faster, more consistent resolution of SARP recovery records across programs.
- Clear expectations and reduced administrative burden compared to legacy email-based processes.

How to access:

- Suppliers will access the **Recovery Reversals Management tool** via the LM External Integration Hub (EIH) portal.
 - You can access the tool directly via an email notifying you of recovery records
 - Or you can access EIH directly via its URL: eih.lockheedmartin.com
- To log into EIH, you will utilize your Exostar credentials
 - Updated Exostar contacts are required to receive notifications and system access details
 - If you do not have an Exostar account, please contact Supplier Support: sarp.suppliers.support@lmco.com
- Once you have authenticated into EIH:
 - The link in the email received or the EIH URL, you will land on the EIH home page.
 - The EIH home page will contain a tile called **My Applications** that you will select. The **Recovery Reversals Management tool** will be located under the **Supply Chain Management** tab.
 - You are also able to access it by going to the **Recovery Record** notification in the **My Day** card, located on the right of the EIH homepage, and clicking **Open**.
- If you have an Exostar account and can log into EIH but do not have access to the Recovery Reversals Management tool, please submit a ticket to EIH Support via the **LM EIH Help Desk** located on the homepage of EIH.

Thank you for your attention to this matter,

Lockheed Martin RMS Supply Chain