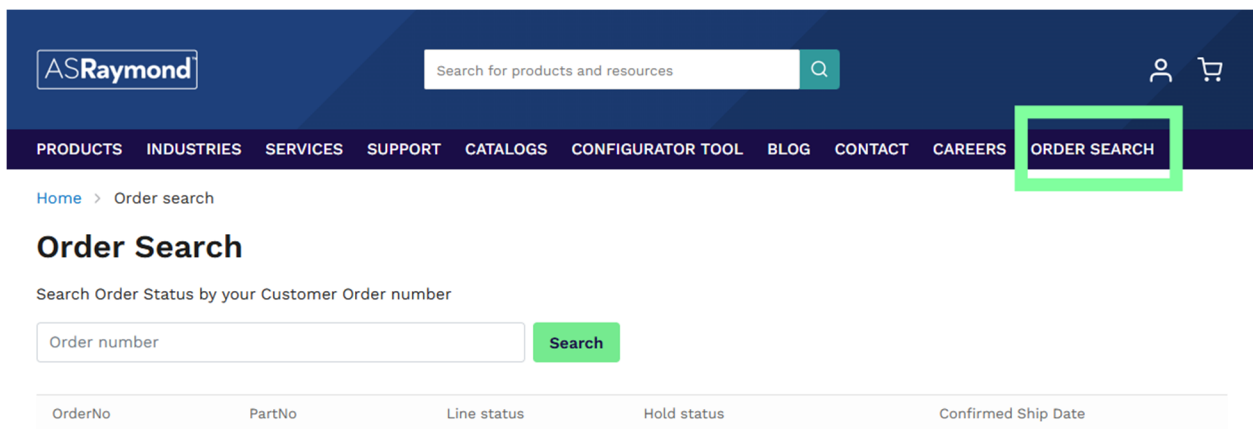


Announcement: New ASRaymond Order Search Tool

Dear Valued Customer,

We recognize that our response times have not been able to keep up with the volume of requests, and we appreciate your patience as we work to improve your support experience.

To help you get the information you need more quickly, we've launched a new self-service Order Status Tool on our website. You can access the tool directly from the banner of our website or by visiting this link: [Order Search Tool](#).



This feature provides real-time visibility into your order updates. Search using your purchase order number to access the latest status. Please allow 72 hours for purchase orders to be searchable in the Order Search Tool.

Thank you for your partnership and continued business,

ASRaymond Team